



Career Overview

Supply chain management professional with 21 Years of BPS experience in Operations, Strategic sourcing, Procure to Pay, O2C & MDM/MDG, & social media-Content Moderation/Vendor account management across globe. Passionate lead inclined towards Digital transformation, Cost savings, Improving profit margin & Client value creation.

Skill Highlights

Supplier management	Sourcing & Procurement	Contract management & NDA
TCO & Spend Analysis	Demand & Supply Planning	OPEX & Business excellence
Transition & Transformation	DPS & Project Management	Customer & Vendor Master
Spend Analysis	Reverse Auction & Bundling	P&L-Project & Ops Margin

Tools : SAP, Oracle- Cloud, Coupa, Ariba, Kinaxis, Peoplesoft & Power BI

Industries - CPG, Healthcare, Information Technology, Telecom, ERU, Manufacturing and Retail

Core Accomplishments

- Managed spend worth \$400 M and achieved \$25 M savings for the client.
- Led floor walk on highlighting Transformation, Cost savings, Client value creation & OPEX
- Accomplished leader in solutioning, DD, RFP responses and Case studies for new clients
- Successfully completed 2 Onsite Transitions & Solutioning for 3 clients

Professional Experience

Infosys BPM

September 2023 to Till Date- Client Operations Head

Roles and Responsibilities

- Account lead Operations for a U.S based BFSI client
- Leading a 130 FTE Global team of S2P, Planning, Invoice processing and T&E process
- Handled a portfolio of \$10 M & P&L of cross functional team in India & China

Genpact

August 2021 to August 2023 Senior Manager

Roles and Responsibilities

- Senior Operations MDM of Master data management for a U.S CPG client
- Led transformation project and improved NPS by saving \$120K with improved TAT
- Astute leader with proven experience in client and stakeholder management

Accenture Solutions Sep 2015 to July 2020 Operations Manager

Roles and Responsibilities

- Operations manager for a U.S health care Source to Pay team of 120 FTE
- Anchored Digital transformation initiatives and saved \$100 K working with B-Ex team
- Led floor walk on new pursuits highlighting the transformation & cost savings in the project

Tata Consultancy Services May 2010 to Aug 2015 Delivery Manager
Roles and Responsibilities

- Led a team of 100 in Source to pay & MDM for ERU client of EMEA region
- Successful in Contract negotiations, Demand Planning, Reverse auction & Spend analysis
- Led due diligence, RFP response and completed transition for two 500 FTE projects

Infosys Technologies April 2009 to May 2010 Process Specialist
Roles and Responsibilities

- Led a team of 14 in PR-PO and PCD of U.S based manufacturing client
- Instrumental in resolving invoice discrepancies and availing discounts on time

Hewlett Packard July 2007 to April 2009 Business Process Analyst
Roles and Responsibilities

- Handled sourcing and IT procurement for Hardware, Software, Labor and services
- Administered the reporting & analytics team to pull spend and funds report from Power BI

HCL Tech BPO July 2003 to July 2007 Quality Analyst
Roles and Responsibilities

- Handled the daily purchase order creation and communication process.
- Improved the overall score with buddy processing and stringent training process

Education

Graduation

B. Com Loyola College (Madras university)

